



Critter Chat



June 2010

Spring/Summer

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What's New With YBFF

2010 has been an exciting year for us! Due to the dedication and hard work by the YBFF team, we have grown our staff to twelve wonderful team members. Our greatest development is that we have expanded our boundaries to include Northwest Highlands Ranch and further west to Windermere. Our Highlands Ranch area will include Quebec to Sante Fe, and County Line Road to Wild Cat Reserve.

We have also improved our website, with new links, easy to use forms, and our great marketplace feature. We have also created a Facebook page where you can upload fun pet photos, share ideas and pet wisdom, and hear about upcoming events. Please come take a look!

Meet Our New Expanded YBFF Team!

Two of our new YBFFers, Cheryl and Vicki are currently studying to become Vet Techs at The Bel Rea Institute. Another new addition, Eliina, is a long time pet parent, and all our furry friends really love their time with her. Crystal, will be working our new territory in Highlands Ranch, and Erica has an extensive background in equine care. Mary, our most seasoned and top YBFFer, is not only giving your pets the absolute love and care available, but she also dedicates a great deal of time to the training and monitoring of our growing team to ensure the consistency and quality of expected care. Mary will also be overseeing the Highlands Ranch area. We are all very excited to have such great additions to the YBFF team! The pets will surely love them too!

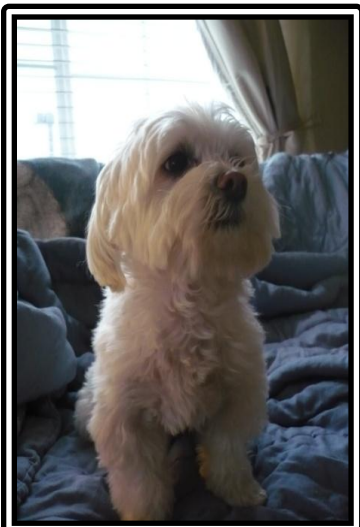
That happy voice you hear on our phone is our Office and Client Relation Manager, Erin, who was hired in September 2009. Erin has a lengthy background in public relations and advertising, as well as, the management of small business staff. She has extensive experience with all types of animals and owned and showed horses for many years. Erin is always willing to pitch in with dog walking and pet sitting when there is an emergency. She is a great asset to our company, and is always available to help our clients have a truly worry free time away.

Spring News 2010



Flowers in bloom and young ones out of school! Warm weather is here again! With summer quickly approaching, please be sure to plan ahead and schedule your pet care services as early as possible. It's looking like it will be a pretty busy summer, and even with our expanded staff we schedule service to a set capacity to ensure that we can provide the highest quality of care for every job. Unfortunately, that sometimes results in having to turn down business. However, we do understand that emergencies and last minute situations can crop up, and we always try to accommodate your needs.

As with most reputable pet sitting companies, during any holiday period we implement last minute booking fees, and we continue to have cancellation fees in place. With daily walks we can USUALLY fit your pup into our schedule when you request service at last minute, and we like to be as flexible as possible with canceling a walk for the day. Keep in mind, with last minute additions, we will fit you in as our schedule allows. Out of fairness, previously scheduled and daily clients will not be moved. The cancellation fees are especially important to help compensate our overnight team, who block out their time and commit to only one job at a time.



Lastly, with the warmer weather and fresh new smells, there is no better time to get your furry friends outside! Like humans, pets need fresh air, exercise and sunshine to remain happy and healthy. Please let us know if we can help with daily walks or visits. We look forward to spending time with your fabulous furry friends. Have a great spring and summer!

NEW NEWSLETTER FEATURE: YBFF'S "YELPERS"

As even the most seasoned pet owner runs into the occasional pet problem, we thought that every month we would feature some of the great training tips we run across. If you have a yelper that has been helpful in solving a problem, please share it with us, and we will include it in a future newsletter!

Does your pet refuse to stay off your furniture or counters?

A safe way to curb this behavior is to use sheets of plastic carpet runners. Cut the plastic to the size of the area you want to keep your pet off, and then place the sheets upside down, with the pokey nubs up. This works great for couches, chairs, counters, or whatever they tend to jump up on. Your pets will soon learn that these places are off limits. Storage is also easy, you can roll the runners up and stash them away when not in use.

Pet Health and Safety: Pet Safe Gardening & Landscaping

Lush green lawns and vividly colored gardens are the best part of the arrival of the warmer months. Now is the time that gardeners don their wide-brimmed hats and overalls, ready to create a landscaping masterpiece. Yet pet-owning gardeners need to be aware that some plants, shrubs, and common gardening supplies can pose a danger to domestic pets. These items can vary from mildly irritating to deadly. Before heading out to the nursery, it is best to do your homework, to ensure you create a garden that is safe for all; even the furry members of your family.



Common Garden Plants Dangerous to Pets

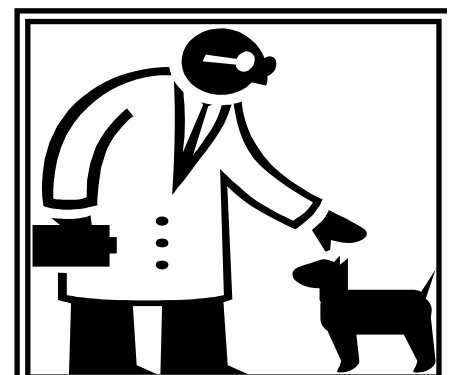
This is only a partial list and not all-inclusive. To check the safety of a specific plant, visit the ASPCA Toxic and Nontoxic Plant web link (<http://www.asPCA.org/pet-care/poison-control/plants/>).

- Aloe Vera
- Autumn Crocus
- Azalea
- Daffodils
- Foxglove
- Hibiscus
- Hyacinth
- Ivy
- Kalanchoe
- Larkspur
- Lilies
- Lily of the Valley
- Morning Glory
- Nightshade
- Oleander
- Rhododendron
- Rhubarb Leaves
- Tulip Bulbs
- Wisteria

Symptoms of Plant Poisoning in Pets

A pet that has chewed on, or ingested parts of a plant that they shouldn't have, may experience the following symptoms.

- Irritation or swelling around the mouth
- Vomiting
- Diarrhea
- Excessive thirst
- Lethargy
- Breathing difficulties
- Trembling



What to Do When a Pet is Poisoned

Pet owners who suspect their pet has been exposed to a toxic substance should immediately call a veterinarian or the ASPCA 24 hour emergency poison hotline at 1-888-426-4435. The call is free but a consultation fee may be charged to a credit card.

Collect in a plastic bag anything the pet has vomited or chewed. Information such as the animal's species, breed, age, gender, weight, symptoms, as well as the substance ingredients or packaging, amount involved, and time lapsed will be helpful.

Other Gardening Hazards and Alternatives

Chemical insecticides can be toxic to pets. Be sure to read all labels carefully. If the insect problem is not serious, commercial insecticidal soaps are available with less toxicity than chemical insecticides. Alternatively, a homemade solution of one teaspoon of dish soap mixed with a gallon of water and sprayed onto plants may do the trick as well.

Care must be taken when applying herbicides and fertilizers. Read all labeling carefully and follow directions concerning pets. Toxicity levels are generally reduced after application.

Other items to keep securely out of your pets' reach are: all rodent and pest baits (Especially fly baits containing methomyl, and slug and snail baits containing metaldehyde), as well as citronella candles, swimming pool supplies, and cocoa bean mulch.

Lastly, please be very wary of using metal lawn edging for your landscaping projects. Janice can attest to this, as she has experienced an emergency with one of her dogs severely cutting their leg on edging. This kind of edging is not only dangerous to pets, but children (and adults!), as well. Plastic protectors can be purchased to cover the sharp edge, but the best bet is to avoid using it altogether!



Fun Stuff!

Your Best Friend's Friend

PHONE:
(303) 692-1140

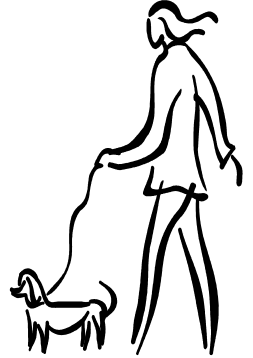
E-MAIL:
contact@ybffpetcare.com

We're on the Web!
See us at:
www.ybffpetcare.com

Spring 2010 Critter Chat Challenge...

A Decade of Dog Walking,

A Quiz of Surprising Statistics!

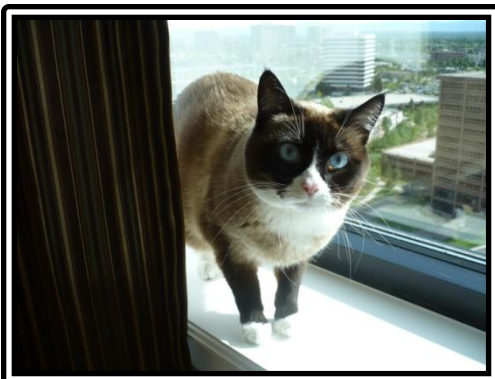


YBFF has been in business for over a decade now, lead by our great and hardworking owner and founder, Janice Fehrman. Recently, Janice tabulated some fun stats from her last ten years of caring for all her furry friends. Send in your guesses, and receive a discount just for entering! First and second place will be awarded great prizes! Email guesses to: JaniceYBFF@aol.com by June 30, 2010.

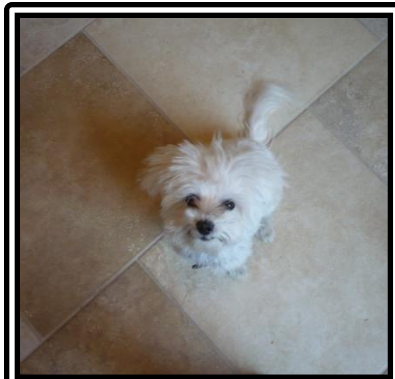
In the past decade, approximately...

- 1.) How many miles has Janice walked?
- 2.) How many piles of poop picked up?
- 3.) How many litter boxes cleaned?
- 4.) How many miles on Janice's YBFF Pet Mobile(s)?
- 5.) How many pairs of shoes has Janice worn through?

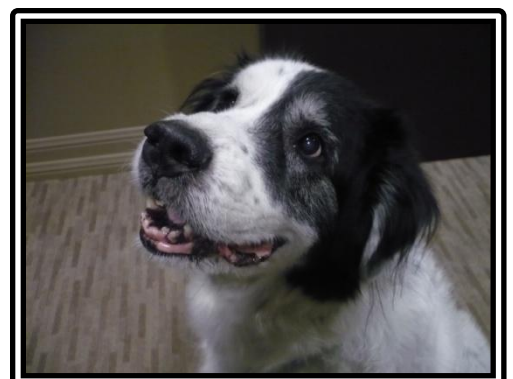
This Issue's Candid Critters!



Tinkerbell



Sting



Monte